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## COVID-Safe Plan for Guided Tours

Red Dirt Tours is committed to assisting Australians to reduce the risk of spread of COVID-19. We have all had to change the way we interact with others and have had to comply with health directives from experts in their field. Red Dirt Tours will continue to do so for as long as we are required and will amend some aspects of operation permanently moving forward.

### **Actions we have taken to ensure guests have a Covid-free experience:**

- Reduced the number of guests able to travel in vehicles. This capacity reduction allows us to ensure social distancing and appropriate space in a confined space. We will continue this capacity reduction until it is considered safe to do otherwise or we are provided a directive by the Queensland or Australian Department of Health that allows us to do otherwise.
- Allocated seating. Only certain seats will be available for guests to use in vehicles.
- Hand sanitiser available at all times. Provide alcohol based hand sanitiser at vehicle access points and at meal stops. This had already been happening but will be more actively pursued and will continue into the future.
- Cleaning and sanitisation of equipment. We do a pretty good job at cleaning the vehicles normally, but we've stepped it up to include daily sanitising of all customer and staff touch points in vehicles and tour equipment (including cups, water urns, eskies, tables etc)
- Clean hands. Encourage guests (and staff) to wash hands frequently with soap or hand sanitiser; and comply with all other health directives.
- Tour safety briefing. At the start of every tour we provide a safety briefing. This will now include information on how we, as a group, can assist each other – clean hands, social distancing, ordered boarding and unloading of the bus etc.
- Third party providers plans. We will work with the attractions we visit to assist them to achieve their COVID-Safe plans. Our staff will understand the measures these third party providers are taking and will help you to transition from our bus to their environment seamlessly.

### **Prior to a tour, we will:**

- Discourage customers who are ill, or have flu like symptoms, from participating in the tour with a full refund available. We will maintain the right to refuse entry if we think it may endanger other guests. It's a hard line I know, but it's necessary for your safety.

Red Dirt Tours encourages all guests to download the **COVID SAFE APP** prior to departure.

If you have questions or require clarification, please contact:

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